

August 18, 2026

Re: Wedgeport Branch Service Update

Dear members,

Following our decision earlier this year to delay the planned closure of the Wedgeport branch until December 2027, Coastal Financial Credit Union will be implementing an updated service model at its Wedgeport Branch effective **September 7, 2026**.

Teller Services

Available:

- Mondays
- Wednesdays
- Thursdays

Closed for teller transactions*:

- Tuesdays
- Fridays

*Members may visit nearby branches for full service.

Lending & Investment Services

Lending and investment services will continue to be available five days per week. Advisor meetings on Tuesdays and Fridays will be available by appointment only.

This service model was informed by feedback received during our Wedgeport community meeting and will allow us to continue providing local access to financial services in the interim. However, it is important to recognize that this is a two-way commitment. Growing our loan and investment portfolio with the support of our members is imperative as we continue to monitor the member engagement across all our locations and evaluate our operational strategy in each market.

Thank you for your continued support.

Sincerely,

Jeff Muise

Director, Operations

Coastal Financial Credit Union